

Office Policies and Consent for Treatment

#### WELCOME

Thank you for choosing FairView Counseling and The Play Therapy Center. As a non-profit counseling agency, our mission is to foster the health and welfare of children by providing quality, mental health treatment. This document is designed to ensure that you understand our professional relationship.

### **ATTENDANCE & CANCELLATION**

Our office is open Monday through Thursday 8:30am – 7:30pm. Appointment times vary by clinician and last approximately 50 minutes. Evening appointments are always in high demand. We understand that there are times when you must miss an appointment due to emergencies or unforeseen obligations. If it is necessary to cancel an appointment, please call or leave a message at least 24 hours before your appointment. \*Inconsistent attendance may result in the termination of service. This is determined by the clinical team in accordance with FVC policy.

You may leave a voicemail 24 hours a day, 7 days a week. There is a fee for NO SHOWS or LATE CANCELLATIONS.

**Illness** - If your child arrives for therapy and is visibly ill or potentially contagious, we reserve the right to reschedule the appointment in order to protect the wellness of other children and our staff.

FVC requires our clients to follow the immunization guidelines recommended by the American Academy of Pediatrics. Parents who choose to not vaccinate are advised to seek treatment for their children elsewhere.

**Weather** - Our office is generally open and DOES NOT follow school district closings for inclement weather. You may refer to the WFMZ-TV STORMCENTER online at www.WFMZ.com or Channel 69 news for weather closing.

**Emergencies** - As a client in outpatient treatment, you are expected to manage your day-to-day functioning. In the case of emergency in which you feel unsafe, call 610-379-2007 for Holcomb Crisis Intervention of Berks County, dial 988 for Suicide and Crisis Lifeline, or go to your local emergency room.

#### **CONFIDENTIALITY & RECORD KEEPING**

Confidentiality pertains to the treatment of information that an individual has disclosed in a relationship with the expectation that it will not be divulged to others without permission. FairView Counseling protects the confidentiality of client information in accordance with legal and ethical requirements of Pennsylvania Code and Federal Law. Any communication about your treatment outside of FairView Counseling and The Play Therapy Center requires your written consent. Exceptions to confidentiality include child abuse, adult and domestic abuse, and serious threat to health/ safety and are reviewed in detail in our Notice of Privacy Practices (HIPAA).

FairView Counseling maintains client records as required by law. Clients may request to review their records. Inactive client charts are closed after 60 days.

Clients participating in art therapy may leave their artwork with their art therapist for duration of treatment. In order to uphold professional record-keeping practices, your art therapist may photograph your work to include it in your chart. At the end of therapy, all artwork will be sent home with you. In the event that treatment is ended prematurely, or you are unable to take some pieces home with you, any remaining artwork will be photographed for your chart and then confidentially disposed of when the chart is closed.

#### **COMMUNICATION POLICY**

If you need to communicate with your therapist or change an appointment, always do so by calling the front office. Emails and faxes are not private, and this type of communication can be intercepted. It is your informed decision to email or fax documents to this office.

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<u> </u>	
Date:	Client number:

#### **COURT POLICY**

FVC therapists do not provide mediation, reunification, or custody evaluation services. Parents in high conflict separations/divorces often want a child therapist to make recommendations in court proceedings, such as custody determinations. FVC therapists do not provide testimony or clinical input to be used in court. American Psychological Association (APA) guidelines make a clear distinction between forensic evaluations and the services that therapists provide to children, families, and parents during psychotherapy. For children to feel that their concerns can be safely discussed, they must know that the content of their therapy sessions will remain confidential and that their therapist will remain neutral and uninvolved in any parental disputes, custody determinations, or legal decision-making.

If a therapist is asked by a parent or subpoenaed by an attorney to provide clinical input intended for court, doing so would be a conflict of interest, beyond our bounds of competence, and would violate several provisions of Professional Ethical Principles and Code of Conduct. *Such actions may result in termination of the therapeutic contract.* 

#### **PSYCHOTHERAPY SERVICES**

Our intake session allows your therapist to get to know you and assess your needs for treatment. After the intake session(s), your therapist will be able to offer you a clinical impression, what therapy will include, and a general treatment plan. If you have questions about your therapist's procedures, you should discuss them when they arise.

Psychotherapy can have benefits and risks. Since therapy often involves discussing difficult parts of life, psychotherapy may elicit uncomfortable thoughts and feelings. Psychotherapy also leads to better relationships, solutions to specific problems, and significant reductions in feelings of distress. There are no guarantees of what you will experience.

There are many treatment methods that your therapist may use to deal with the concerns that you hope to address. Psychotherapy calls for an active effort and requires work during our sessions and at home.

When clinically appropriate, touch may be used in combination with other therapeutic interventions during therapy. Physical contact often occurs naturally during a child's session but may also be used for modeling relaxation and coping skills and/or to help maintain your child's safety. You are encouraged to discuss this with your child's therapist if you have concerns.

### **CONSENT FOR TREATMENT**

For children 13 and younger, FVC requires a signed 'Consent for Treatment' from BOTH PARENTS REGARDLESS of marital status. You must bring two signed consent forms with you on the day of intake, or you will not be seen for your scheduled appointment.

Signing below indicates that you have reviewed and understand the information described above and agree to abide by the contents and terms of this agreement.

PRINT Client name		
*For clients age 14+		
Client signature	C	Date
Parent/Guardian signature	PRINT	Date
	Copy Given to Client	Date: / /

Date:			



### **Acknowledgement of Privacy Practices**

Acknowledgement of Privacy Practices				
A copy of the Privacy Practices is provided in t	the waiting room and at reception and is lo	ocated on our website.		
I acknowledge Notice of Privacy Practices, (HI	PAA) effective April 14, 2003.			
PRINT Client name				
*For clients age 14+ Client signature		Date		
Parent/Guardian signature	PRINT	Date		



Date:	Client number:

## Authorization to Exchange Information with PCP/ School

FairView Counseling emphasizes communication amo after the intake session so that your <u>Primary Care Phy</u> better address your needs.		
Yes, I authorize FVC to communicate with my	PCP	No, I do not authorize.
Physician Name		
Practice Name		
Fax		
(if client	s an adult- skip this section)	
We would like to send a <u>Teacher Feedback</u> form to yo better understand how he/she functions at school. You	_	
Yes, I authorize FVC to communicate with my	child's school.	No, I do not authorize.
Name of School		
Name of teacher/guidance		
Address		
PRINT Client name		
*For clients age 14+		_
Client signature		Date
Parent/Guardian signature	PRINT	Date

Date:		



Client number:	

### Financial Policy & Contract for Clients Utilizing Insurance

We accept cash, check, and most credit cards.

If you are using an insurance plan, your co-pay is due at the beginning of each session.

Fees incurred for returned checks are the client's responsibility.

Client Name		_ Effective Date of Policy Co	verage/
Insurance Company Name		Ins. Phone #	
Policy/ID #	Group #	Subscriber's Employer	
Insurance Subscriber's Name		Relationship to Client	
Subscriber's SS #	Subscriber's Phone	Subscr	riber's DOB//
Subscriber's Address			
<ul> <li>If Fairview Counseling is a for reimbursement. If our responsible for the unpair of Fairview Counseling is a our services, and a receiption of Supplementary Correspondence therapist time arounit of time depending of and will not be billed to yet the formula of the counter of th</li></ul>	not an in-network provider with of will be provided for you to subnidence such as completing for way from patient care. We may not the length and complexity of your insurance company. The control of the providence of the Play Therapy Center permissing account and secure timely promise government sponsored promises.	ur insurance plan, we will bi cible or are not covered by your insurance plan, you was bring to your insurance community, writing letters, copying y require payment at a rate of your request. *These fees a plan to release any information of the assignments are to the assignments and other health programs and other health programs.	our plan, you will be vill be charged the full fee for apany for reimbursement. therapy records, etc. of \$25.00 per 15-minute are your direct responsibility on that is necessary to see or myself. I hereby assign
PRINT Client name			
*For clients age 14+			
Client signature		D	Pate
Parent/Guardian signature		PRINT	Date

Copy Given to Client \_\_\_\_\_\_ Date: \_\_\_\_ /\_\_\_/\_

Date:			



### Financial Policy & Contract for Clients Utilizing Sliding Fee Scale

We accept cash, check, and most credit cards.

If you are using our Slide Fee Scale, your contracted fee is due at the beginning of each session. Fees incurred for returned checks are the client's responsibility. Client name Verification of income is required at the initial session or full fee will be charged. Supplementary Correspondence such as completing forms, writing letters, copying therapy records, etc. requires therapist time away from patient care. We may require payment at a rate of \$25.00 per 15-minute unit of time depending on the length and complexity of your request. \*These fees are your direct responsibility. Household Member Name **Gross Income Amount Yearly Income** Pay Frequency (before deductions)  $\square$  Weekly(x 52) $\square$  Bi-Weekly(x26)  $\square$ Monthly(x12) \$  $\square$  Weekly(x 52) $\square$  Bi-Weekly(x26)  $\square$ Monthly(x12)  $\square$   $\square$  Weekly(x 52) $\square$  Bi-Weekly(x26)  $\square$ Monthly(x12) Child Support and/or Alimony Weekly Amount \$ x 52 = \$ x 52= **Unemployment Compensation** Weekly Amount \$ ☐ Weekly(x 52)☐ Bi-Weekly(x26) ☐ Monthly(x12) Other Income: (Worker's compensation, social security, etc) Total Yearly Household Income: | \$\_ To be completed by office staff only Effective Date\_\_\_\_/\_\_\_/\_\_\_\_ I agree to pay the sliding scale rates of: for the initial intake evaluation/s (For clients 13 yrs & under the initial intake evaluation consists of 2 sessions) \$ for regular therapy sessions. I understand that this rate will be reviewed every 6 months and could change, depending on my financial situation. If there is a change in your financial situation, prior to your 6 month review, please notify us so that your information can be updated appropriately.\* FVC reserves the right to change fees without notice. PRINT Client name \_\_\_\_\_ \*For clients age 14+ Client signature \_\_\_\_ \_\_ Date\_\_\_

Parent/Guardian signature \_\_\_\_\_\_\_PRINT \_\_\_\_\_ Date\_\_\_

Copy Given to Client \_\_\_\_\_ Date: \_\_\_\_/\_\_\_/

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Date:	Client number:

## Child / Teen Questionnaire

Client name		Age	Gender	DOB		
Person completing this for	rm (relationship to clie	nt)				
Describe the reason for se	eeking treatment					
Check any of the followin	g that is currently or h	as been a concern for y	our child			
☐ Speech/ language	□ Anxiety/ worry	□ Slow learner	□ Running away	□ Sexual acting out		
□ Trouble w/ friends	□ Wets bed	□ Sadness	□ Self-injury	□ Destroys property		
□ Prefers to be alone	□ Nail biting	☐ Stomach trouble	□ Anger	□ Criminal acts		
□ Fights w/ siblings	☐ Thumb sucking	□ Reckless behavior	□ Injured animals	□ Psychosis		
□ Sleep	□ Attention	□ Shy/timid	□ Fights with peers	□ Lack of empathy		
□ Tantrums	☐ Head banging	□ Stubborn	□ Arrests/ legal	□ Arson		
□ Poor appetite	□ Coordination	□ Depressed	<ul><li>Physical Aggression</li></ul>	n (pinch, hit, kick, bite)		
□ Stealing	□ Self-esteem	□ Impulsive	□ Bowel and/or bladder problems			
□ Poor eye contact	☐ Fights w/ adults	□ Indecisive	☐ Significant lack of c	communication skills		
□ Nightmares	□ Obsessive	□ Overactive	☐ Highly focused inte	rests		
☐ Repetitive behaviors (rocking, spinning)			☐ Suicidal thoughts /a	actions		
□ Odd habits (describe)						
DEVELOPMENTAL/ I	MEDICAL/ SOCIAL	HISTORY				
Age of mother at pregnan	cy Length of p	oregnancy Birth	n weight Type	e □ Vaginal □ C-section		
Was this pregnancy planned? Mother's health						
Child's pediatrician Date of last exam						
-						
Are your child's immuniza	•			□ No □ Exempt		
*FVC requires our clients t	o follow the immuniza	tion guidelines recomm	ended by the American	Academy of Pediatrics.		
Check the following						
Any illness /complication	<u> </u>	□ N □ Y (explain	•			
Did mother use alcohol/o			•			
Any complications of del		□ N □ Y (explain				
Was mother depressed of	•	□ N □ Y (explain				
Any problems with sleep	or feeding?	□ N □ Y (explain	)			
Describe child as an infar Notes:	nt 🗆 Pleasant 🗆	Fussy   Calm	Colicky     Irritable	□ Hard to manage		

Check the following develop	pmental milestones						
Respond to parent	□ WNL	□ Late	Stood alone	е		□ WNL	□ Late
Spoke single words	□ WNL	□ Late	Walked			□ WNL	□ Late
Put two words together	□ WNL	□ Late	Toilet train	ed bladder		$\square$ WNL	□ Late
Sat up	□ WNL	□ Late	Toilet train	ed bowel		□ WNL	□ Late
Crawled	□ WNL	□ Late					
How old was child when par	ent(s) returned to wor	k?					
Have there been any caregi	vers other than parent	t prior to k	indergarten	1?		□ No	o □ Yes
<u>Caregiver</u>	<u>Age</u>		<u>C</u>	Child's reaction/	<u>behavior</u>		
If your child has been treate		g, please o		-h	_ \/:		
□ Suicide attempt/though		1.00	□ Heada		□ Visual p		
□ Eating problems/disorde	•		□ Broker		☐ Hearing	•	
□ Drug/ Alcohol	□ Dizziness/fai	nting	□ Seizure		□ Memory	<u> </u>	5
□ Autism (describe)	· · · · · · · · · · · · · · · · · · ·		□ Person	nality Disorder	□ Skin con	aitions	
☐ Thought disorder (delus		ranoia)					
□ Hospitalizations/Surgeri	es (describe)						
□ Other (describe)							
Is your child on a special di	·			<u>.</u>			
CURRENTLY does your chil					ents/vitami		□ None
Drug	Dosage/Frequency	Star	t Date	Reason		Prescribe	d by
In the PAST has your child t	aken any medication f	or emotio	nal/behavio	ral reasons?			□ None
Drug	Dosage/Frequency	Star	t Date	Reason		Prescribe	d by
Has your child ever received	d mantal haalth traatm	nont2 (incl	uding schoo	l guidance)			□ None
Agency /Pro		ient: (inci	Dates	guidance	Pos	ason	
Agency / Fic	ovidei	Dates				15011	
Are there any additional ph				•		□ No	□ Yes
If yes, describe							
<b>EDUCATION HISTORY</b>							
School/ District child presen	tly attends					Grade	e
Primary teacher					ool refusal		
Guidance counselor						10	
Please note any difficulty yo	our child has at school	(academic	c, attendance	e, peer relations	;)		

□N	□ Y	(describe)			
□N	□Y	(describe)			
□ N		· · · · · · · · · · · · · · · · · · ·			
□ <b>N</b>	□ <b>Y</b>	(describe)			
□ N	1ath	□ Spelling	□ Writing	□ Science	□ Organization
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					Age
		Employer			
					Age
		Employer			
_	<u>e</u>		Relationship		
Age	<u>e</u>				
home, a	and is	it effective?			
escribe)					
	ome Age	N Y N Y N Y Math  ties oorhood) wee  Age  Age  home, and is	□ N □ Y (describe) □ N □ Y (describe) □ N □ Y (describe) □ Math □ Spelling  ties  borhood)  Employer  Employer  Age  Age  home, and is it effective?	N   Y (describe)	N   Y (describe)

# \* Separated / Divorced Families ONLY (skip if not applicable)

Partner of [Legal Parent 1/ Mother/ Guardian]	e	
Name	Status:   Dating   Cohabitating   Mar	ried
Age City/state of residence	Quality of relationship with child	
Partner of [Legal Parent 2/ Father/ Guardian]	e	
Name	Status:   Dating   Cohabitating   Mar	ried
Age City/state of residence	Quality of relationship with child	
Describe your separation/divorce	☐ Amicable ☐ Neutral ☐ High Confli	ct
Describe your co-parenting	□ Amicable □ Neutral □ High Confli	ct
Is/Has CYS been involved with your family?	□ N □ Y (Describe	e)
Is there an official (legal) custody agreement?	□ N □ Y (Describe	e)
Are you involved in any legal action through which this treatm	ent may become relevant?	5)
Describe your child's custody schedule below  Example: sun -wed – mom's house, thurs- sat – dad's hou	ise	
List any additional individual /environmental factors that may	be relevant (cultural, financial)	